



Terms and Conditions

Vehicle Assessment and Quotation

Prior to the service being carried out, we will visit you to assess your vehicle and provide a no obligation quote. On the day of your booking, Detail Automotive reserves the right to amend the price, should the condition of the vehicle differ from when previously assessed.

At the time of quotation we will provide an estimate on how long the detailing service will take to complete. Due to varying factors, this may change on the day of the service.

Payment

Payment is due on the day of completion of the service. Payment can be made by cash or card.

Cancellation

In the event that you need to cancel your appointment, please give as much prior notice as possible. A 25% charge of the service price will apply if we do not receive at least 48 hours' notice of your intention to cancel.

Bad Weather Conditions

On occasion of very bad weather we may reluctantly have to postpone your appointment if a suitable undercover area such as garage or carport is not available.

Contents of your Vehicle

All personal belongings within the vehicle should be removed prior to our arrival. Anything left in the vehicle may be mistaken for rubbish and be disposed of by ourselves.

Please also remove all child seats prior to arrival as we are not able to refit these due to insurance constraints.

Excessive Soiling

A surcharge will be incurred for services involving excessive pet hair, bodily fluids (be it animal or human), or any other hazardous substances.

Vehicle Battery.

If relevant, please ensure we have access to your vehicle's touchscreen menu to turn off any interior lighting and infotainment systems that may be left on. We cannot accept liability for discharged batteries during or after the service has been completed.

Guarantee

Although we only use high performing products, we are unable to honour any given performance guarantees if the aftercare package and advice has not been followed.

Vehicle Faults

Detail Automotive will not be held responsible for any mechanical or electrical faults that may develop on the vehicle whilst the detailing service is underway, which are unrelated to any detailing work undertaken.

Photographs

Detail Automotive may wish to use photographs of your vehicle to promote our services on social media, website, etc. The number plates will be obscured. Please advise us in advance if you do not agree to this.

Website

The content of this website and the photographs contained therein are property of Detail Automotive and must not be copied or used without permission.

Business Insurance

Detail Automotive have full insurance liability cover.